

1. POLICE'S FORMALITIES

Every person having to stay for at least one night on the campsite, must ahead of time hand out to the manager or their representative a valid ID and fulfill the demanded formalities from the police.

Underaged people without a family member will not be accepted.

2. INSTALLATION

Outdoor accommodation and its materials must be installed according to the guidelines given by the manager or their representative.

Double-axle caravans are not admitted on the campsite.

3. RECEPTION OFFICE

March/ November

Open Monday, Tuesday, Wednesday, and Thursday from 10 am to 12:30 pm

Closed on Friday, Saturday, and Sunday

Outside business hours, in case of emergency, call will be sent out to the staff on duty

April/ May/ October

Open every day from 9 am to 12 :30 pm and from 2 pm to 6:30 pm.

Outside business hours, in case of emergency, call will be sent out to the staff on duty

June/ September

Open every day from 9 am to 12 :30 pm and 2 pm to 7 pm.

Outside business hours, in case of emergency, call will be sent out to the staff on duty

July/ August

Open every day from 8 am to 8 pm.

Outside business hours, in case of emergency, call will be sent out to the staff on duty

In the reception can be found all the useful information on the services, groceries possibilities, sports facilities, nearby touristic richness, and miscellaneous addresses.

A collection system for claims is available for every client in the reception. Claims will be considered only if they are signed, dated, as precise as possible and about events that happened recently.

4. DISPLAY

These internal rules are displayed at the entrance of the campsite and of the reception. They will be given to any customer that asks for it.

5. ROYALTIES AND DEPARTURE MODALITIES

Royalties are to be paid in the reception. The amount is subjected to the display in front of the campsite and the reception. They are due depending on the number of nights spent on campsite.

Clients are invited to inform the reception officers of their departure the day before it happens. Customers who want to leave before the opening hours need to pay their royalties on he day before.

6. NOISE AND SILENCE

Customers are asked to avoid all noises and talks that could bother their neighbors. All noisy devices must be set up this way. Closing of car's doors and trunks need to be as discrete as possible.

Complete silence must be respected from 11 pm until 7 am.

7. PETS

A valid anti-rabies vaccination certificate must be given to the reception.

Dogs of first and second categories are strictly forbidden on campsite.

Pets must never be let free (= kept on a leach inside the campsite, even on the location). They must not be left alone in the campsite, even locked in, without their owners that are civilly responsible. Access to the bathrooms is strictly forbidden for pets.

Their wastes must be picked up by the owners.

8. VISITORS

After being authorized by the manager or their representative, visitors can be admitted on campsite under the responsibility of the hosts.

The client can receive one or several visitors in the reception. Services and infrastructures are available for visitors. However, some of those might be paid services subject to rates that are displayed at the entrance and at the reception.

Visitors' cars are forbidden on campsite.

9. TRAFFIC AND PARKING

Inside the campsite, vehicles' speed is limited to 10km/h. Traffic inside the campsite is authorized from 7 am until 11 pm.

Only vehicles belonging to the campsite's clients are admitted inside. Parking is strictly forbidden on accommodation locations unless a parking spot has been planned there. Parking must not hinder traffic, nor hinder the settlement of newcomers.

10. MAINTENANCE AND APPEARANCE OF THE FACILITIES

Each person is asked to avoid any action that could affect the cleanliness, hygiene and appearance of the campsite and its facilities, especially the bathrooms.

It is forbidden to throw out used waters on the ground or on the gutters.

Clients must empty used waters in the facilities provided for this purpose.

Non-recyclable household waste must be disposed of in bags in the black bins provided. Recyclable waste must be deposited loose in the yellow bins provided. Glass packaging must be deposited loose in the bins provided. Organic waste (bio-waste) must be deposited in bulk in the compost bin provided.

In the event of non-compliance after an initial remark by email or text message, the management reserves the right to ask the customer to leave the premises without compensation or reimbursement of payments made.

Washing is strictly forbidden outside the basins provided for this purpose.

Plants and flowery decorations must be respected. It is forbidden to use nails on trees, to cut branches or to plant anything.

It is forbidden to define the borders of a location by personal means, or to dig into the ground.

All repairs needed on the greenery, the fences, the ground, or the facilities of the campsite will be charged to the person responsible for the degradation.

The location used during the stay needs to be kept in the state it was found in.

11. SECURITY

Fire

Open fires (wood, coal, etc.) are strictly forbidden except on the communal facilities provided for this purpose. On individual pitches, only gas/electric hobs and stoves are permitted and must be kept in good working order and not used in dangerous conditions.

In the event of fire, notify the management immediately. Fire extinguishers can be used if necessary. At reception, you will find local information on major risks (fire, storms, flooding, etc.) and on the campsite map - given to you on arrival - the various assembly points.

Theft

The management has a general obligation to monitor the campsite. Customers remain responsible for their own facilities and must report the presence of any suspicious person to the manager. Customers are asked to take the usual precautions to safeguard their equipment.

12. GAMES

No violent or disturbing games can be organized near the facilities and locations. Children must always be under their guardian's watch.

13. GARAGE MORT/ STORING

Unused equipment can be left on the location, only after getting the manager or their representative's agreement and only at the given location. This service might be subject to a rate.

14. BREACH OF THE INTERNAL RULES

In the case where a client would disturb the stay of other clients or would disrespect the provisions of these internal rules, the manager or their representative can orally or in writing, if they deem it necessary, require the latter to cease the disturbance with a formal notice.

In case of serious or repeated violation of the internal rules and after the formal notice of the manager or their representative, if the disturbance has not ceased, the contract may be terminated.

In case of criminal offense, the manager or their representative may call the law enforcement officials.